



TMobile is interested in partnering with the **Amsterdam Housing Authority** through ConnectHome USA to bridge the digital divide and connect residents with assisted living to high speed internet and technology.

- Tablets will be provided to interested participants Free of charge.
- Participants will be responsible for Wi-Fi connectivity to the tablet. Amsterdam Housing Authority has secured a low group rate of \$8.20 per month for 2GB of data for each tablet.
- Monthly Payments for Wi-Fi can must be paid my check or money order. Payments should be made to AHA site manager by the 6th of every month. Payments can be made in bulk. AHA will not REMIND you of when payments are due.
- Participants may choose to discontinue service at any time without penalty or cost.

BENEFITS

- ABLE TO CONNECT ONLINE AND APPLY OR RE-APPLY FOR SOCIAL BENEFITS.
- ABLE TO MAKE ONLINE PAYMENTS.
- ASSIST WITH CHILDREN SCHOOL ASSIGNMENTS. CONNECT STUDENTS WITH ONLINE SCHOOL PORTALS.
- EASIER AND FASTER WAY TO CONNECT WITH THE OFFICE. TO SUBMIT WORK ORDERS OR SUBMIT INCOME DOCUMENTATION.

IF INTERESTED IN A TABLET PLEASE SIGN AND SUBMIT IN AHA DROP BOX THE ATTACHED AGREEMENT FORM TO ARRANGE FOR DELIVERY. FIRST MONTHS FEE WILL BE WAIVED



Terms of Use Agreement

AHA Sponsored T-Mobile Tablet

As a ConnectHome USA participant, the Amsterdam Housing Authority (AHA) is proud to sponsor initiatives that bridge the digital divide and connect public housing residents to high speed internet and technology. Via a contract with T-Mobile, AHA residents are eligible to receive free Alcatel 3T android tablets and may purchase Wi-Fi connectivity from the T-Mobile network for a discounted rate of \$8.20 per month.

AHA's partnership with T-Mobile will begin with a trial tablet program for ALL Public Housing residents. If the trial is a success, then AHA and T-Mobile will plan to slowly expand the program to more residents.

The following are the terms of use for Public Housing residents who wish to participate in the AHA/T-Mobile tablet program:

Terms of Participation and Associated Costs

- **Tablets:** Tablets will be provided to interested participants free of charge.
- **Wi-Fi Service:** Participants will be responsible for purchasing Wi-Fi connectivity. AHA has secured a low group rate of \$8.20 per month for 2GB of data for each tablet. First months fee will be waived by AHA.
- **Monthly Payments:** Wi-Fi can be paid for by check or money order. Payments should be made to AHA and provided to the site manager by the 15th of every month. Payments may also be made in bulk (e.g., one payment of \$16.40 for 2 months of service or \$49.20 for 6 months). Be advised, **AHA will not remind you when payments are due.**
- **Suspension of Service:** Your Wi-Fi service will be suspended if payment is not received within 3 days of the payment due date. Your service can be reactivated starting the month after payments are resumed. (Example: If you do not make a payment in March, your service will be deactivated beginning April 1. If you make another payment by April 15th, your Wi-Fi access will resume on May 1.)
 - Participants may choose to discontinue service at any time without penalty or cost.
 - Participants who are not interested in continuing service may keep the tablets and have the option to activate data plans independently at a T-Mobile store at their convenience. Participants may also return the tablet to AHA to be distributed to others residents.
- **Technical Support:** During the period immediately following roll-out of the program at High Rise and Stratton Apartments, AHA will offer "office hours" at set times to provide technical

support to participants. These hours will be posted at the site. Internet or tablet service concerns should be directed to T-Mobile customer service at 1 (800) 866-2453.

- Full use of the tablet requires use of a Google email account (accounts can be created for free). Updates and surveys will be sent to the associated email account periodically.
- **Data Monitoring:** Data usage figures will be monitored by AHA and T-Mobile as an indicator of how much the tablet is being used. These usage figures **will not** show what the data was used to view or the sites that were accessed.

Maintenance and Care of Equipment

- Power charging and maintenance are the responsibility of the participant. One charger cable will be provided per tablet.
- The tablet is not water resistant or waterproof. The screen surface may scratch if improperly used.
- Participants should take good care of the device but will not be held liable if the tablet is damaged, lost or stolen. However, neither AHA nor T-Mobile will not replace a lost or stolen tablet.
- If the tablet does not work or is damaged, participant should inform Brenda Tesiero at 518-842-2894 ext: 103 or btesiero@amsterdamhousingauthority.org immediately to inquire about a replacement. AHA and T-Mobile cannot guarantee a replacement of a non-functioning or damaged tablet but may be able to provide one under certain circumstances.

I have read the terms of use and understand its meaning. I agree to abide by these terms to the best of my ability.

Name of Participant: _____

Signature of Participant: _____

Date: _____